

Terms and Conditions – Vanish x Upparel
Voucher with Purchase

Item 1: Promotion	Vanish x Upparel Voucher with Purchase
Item 2: Promoter	RB (Hygiene Home) Australia Pty Ltd ABN 58 629 549 506 Level 47, 680 George St, Sydney NSW 2000 <u>Consumer Relations</u> Ph (toll free): 1800 226 766 Email: consumercare_AU@rb.com
Item 3: Participating Retailers	Woolworths stores & Woolworths online
Item 4: Promotional Partner	Manrags Essentials Pty Ltd (UPPAREL) ABN 62 626 450 815 31-33 Wangara Road Cheltenham VIC 3192
Item 5: Gift	<u>UPPAREL</u> clothing pick up voucher valued at RRP AU\$ 35.00 (Incl. GST)
Item 6: Total Gifts	7,500 redemptions (1 per person)
Item 7: Promotion Period	00:01 AEST on 04 October 2023 – 23:59 AEST on 01 November 2023
Item 8: Redemption Period	<u>04 October 2023 – 31 December 2023</u>

1. Introduction

- 1.1. Participation in this Promotion and information on how to enter forms part of these Terms and Conditions.
- 1.2. This Promotion is only open to residents of Australia. Employees of the Promoter (and their immediate families), Participating Retailers, Promotional Partner and agencies associated with this Promotion are ineligible to enter this Promotion.
- 1.3. Entry into the Promotion is deemed as acceptance of these Terms and Conditions.

2. Duration

- 2.1. This Promotion runs from 04 October 2023 – 1 November 2023 (inclusive).

2.2. Eligible Products may be purchased between 00:01 (local time) on 04 October 2023 and 23:59 (local time) on 01 November 2023 (inclusive) (**Purchase Period**).

3. Eligible Products

3.1. In this Promotion, each of the following products, when purchased from a Participating Retailer during the Purchase Period is an “**Eligible Product**”:

- Vanish Gold Multi Power Pink Powders 500g, 1KG, 2KG, 3KG;
- Vanish Gold Multi Power Crystal White Powders 1KG, 2KG, 3KG;
- Vanish Gold Multi Power 0% Powders 1KG, 2KG; and
- Vanish Gold Multi Power Pink Gels 2L.

4. How to enter

4.1. To enter, participants must:

- (a) purchase an Eligible Product from a Participating Retailer during the Purchase Period; and
- (b) register their entry online (by using a compatible browser or mobile phone) **by 31 December 2023** at <https://www.upparel.com.au/maketextilewastevanish> (**Website**) and successfully following the directions provided on the Website to enter your contact and purchase details (including your receipt number for in-store purchase or an order number for an online purchase) (**Receipt/Order Information**).

4.2. **Participants are only entitled to redeem one Gift per person, up to 7,500 redemptions.**

4.3. Transactions which include tobacco products and alcohol products are excluded from this Promotion and cannot be used to claim a Gift under this Promotion.

4.4. If the Promotional Partner does not recognise a Receipt/Order Information submitted by a participant, or the details submitted by the participant are invalid, the participant will be prompted to re-submit the Receipt/Order Information again.

4.5. If the Receipt/Order Information is still invalid, either:
a. the receipt number or order number is incorrect; or
b. the Total Gifts has been exhausted.

4.6. After a Receipt/Order Number has been successfully submitted by a participant and the Promotional Partner has validated the entry, a confirmation email will be sent to the participant with a link to book their preferred pick up date and collection option .

- 4.7. Participants will need to source their own box to pack up to 10 kilograms of clean clothing items, shoes, and household linen. The items can be in any condition. Participants will need to print the required labels and attach them to their sealed boxes ready for pick up on the selected date .
- 4.8. Participants can only enter using their own name. Participants who provide incorrect, misleading or fraudulent information are ineligible to participate in this Promotion and all entries of this type of entry may, at the discretion of the Promotional Partner, be deemed invalid. The Promotional Partner reserves the right, in its sole discretion, to confirm the identity of the participant, including their age, residential address, eligibility to enter and claim a Gift by requesting appropriate photo identification or other relevant documentation. If any documentation required by the participant is not received or an entry has not been validated to the Promotional Partner's satisfaction, then the entry of that participant may be deemed invalid.
- 4.9. For the entry that a participant submits, the participant is required to keep the physical receipt (or a copy of the electronic receipt as applicable) and/or keep proof of purchase of the Eligible Products within the Purchase Period. This is in case the Promotional Partner may require the original receipt and/or proof of purchase to validate an entry.

5. Gifts

- 5.1. The total amount of Gifts available for this Promotion is set out in Item 5.
- 5.2. If the participant is one of the first 7,500 redemptions, they will receive an automatic confirmation on the redemption page stating they are successful and will receive a confirmation with request to book their pick up shortly. If the participant is not part of the first 7,500 redemptions, they will be notified immediately on the redemption page that their entry is no longer valid.
- 5.3. No Gifts will be available for redemption once the number of Gifts available has been exhausted.
- 5.4. Gifts are non-transferable or redeemable for cash. There are no alternative Gifts. The Promoter is not responsible for lost, misplaced, destroyed or stolen Gifts once they are claimed.
- 5.5. All Gift values are in Australian dollars.
- 5.6. To the extent permitted by law, the Promoter does not warrant the acceptable quality, suitability and/or fitness for purpose of any goods awarded as a Gift.
- 5.7. If the Gift (or any part of the Gift) is unavailable for any other reason than exhaustion of the Gifts in accordance with clause 5.2, the Promotional Partner in its sole discretion reserves the right to substitute the Gift (or part of the Gift) to the equal value.

- 5.8. Gift includes pick-up of clothing (by the Promotional Partner) from the residential address as nominated by the participant. Pick-up will only be made to addresses in Australia. The date of pick-up will be arranged with you directly with the Promotional Partner prior to pick-up. If the Promotional Partner's logistics network are unable to service a location, contact will be made and endeavour to source alternative solutions.

6. Privacy

- 6.1. The Promoter will not be collecting, using or disclosing any personal information during the course of the Promotion.
- 6.2. Personal information, including participants name, address, telephone number and email will be collected and used by the Promotional Partner for the purpose of conducting this Promotion (including to process a valid Gift redemption and disclosure to third parties, including the relevant courier company for pick-up of clothing) (**Purpose**). The Promotional Partner's privacy policy can be found at: <https://upparel.com.au/privacy-policy/>. By entering in this Promotion, Participants consent to the use and disclosure of their personal information for the Purpose and agree that the Promotional Partner will disclose this information to the relevant courier company to arrange delivery. If the personal information is not provided, the participant may not be able to participate in the Promotion and is deemed ineligible.
- 6.3. The Promoter does not accept any responsibility for the collection, use and disclosure of personal information by the Promotional Partner.

7. General

- 7.1. The Promotional Partner reserves the right to verify the validity of entries and entrants (including an entrant's identity, age and address) and to disqualify any entrant who submits an entry that is not in accordance with these conditions of entry, who tampers with the entry process or Receipt/Order Information, or engages in any unlawful or other improper misconduct which jeopardises the fair and proper conduct of the Promotion. Failure by the Promotional Partner or Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 7.2. Incomplete or indecipherable entries will be deemed invalid.
- 7.3. Any incorrect details submitted via the Website may render the corresponding entry invalid.
- 7.4. To the extent permitted by law and without limiting any rights under applicable law, including the *Competition and Consumer Act 2010* (Cth), the Promoter is not liable for any loss or damage whatsoever which is suffered (including, but not limited to, direct or consequential loss) by the participants in connection with this Promotion or as a result of using any Gift.

- 7.5. The Promoter in its sole discretion may modify, cancel or suspend this Promotion at any time without liability to any participant or other person.
- 7.6. The Promoter's decision is final and binding. No correspondence will be entered into.
- 7.7. Participants must have the bill payer's consent to use the internet or mobile internet to access the Website. Downloading, accessing and using web-based content may incur data charges. Data charges will remain at all times the responsibility of the participant. The participant should contact their internet service provider or mobile carrier for any further information.
- 7.8. Nothing in these conditions of entry limits, excludes or modifies or purports to limit, exclude or modify any statutory consumer guarantees or any implied condition or warranty the exclusion of which from these conditions of entry would contravene any statute or cause any part of these conditions of entry to be void (**Non-Excludable Guarantees**). Subject to the limitations in the preceding sentence, the Promoter excludes from these conditions of entry all conditions, warranties and terms implied by statute, general law or custom. Except for liability in relation to a Non Excludable Guarantee, the Promoter (including its officers, employees and agents) excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise, for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, without limitation, the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax implications; (e) any variation in reward value to that stated in these conditions of entry; (f) any tax liability incurred by a successful claimant or entrant and/or (g) a Gift or use of a Gift.
- 7.9. Entries will be deemed received at the time of receipt by the Promotional Partner and not at the time of transmission. No responsibility is accepted for late, lost or misdirected entries.
- 7.10. No compensation will be payable to any person if a winner is unable to claim a Gift for whatever the reason.
- 7.11. These terms are governed by the laws of New South Wales.